Product Information Bulletin

	Release		Feature		Pricing	X	FYI

From: Kofax Product Management

Date: November 4, 2019

Subject: OmniPage Licensing Server Changes

Product Notice and Action Required:

The Nuance Document Imaging division was recently acquired by Kofax Inc.. One of the operational impacts of this transfer is that the URLs that OmniPage uses to download and activate licenses have changed. There are two options available to access licenses on the new domain.

1. Modify your system "hosts" file and use the Nuance Licensing Tool (recommended)
2. Perform manual activation through the new website

The instructions for these two approaches are below.

Modify the system hosts file

The "hosts" file allows the operating system to map domain names to specific IP addresses. You can modify this file to force your system to connect to the new license server location. Please see the instructions below for details.

Windows

1. Open the system hosts file (C:\Windows\System32\drivers\etc\hosts) in a text editor with elevated permissions
2. Add the following text to the end of the file
       63.110.241.55   licenses.nuance.com
3. Save the hosts file
4. Download/Activate your licenses as usual using Nuance Licensing Tool

Linux

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1. Open the system hosts file (/etc/hosts) in a text editor with elevated permissions
2. Add the following text to the end of the file
    63.110.241.55   licenses.nuance.com
3. Save the hosts file
4. Download/Activate your licenses as usual using "oplicmgr"

Website license activation

The other option is to use the OmniPage website in conjunction with the Nuance Licensing Tool to download and activate licenses. Please follow the steps below:

1. Go to the following URL: http://activation.scansoft.com/csdkactivation/download.aspx

2. Enter your license keys in the area provided and click the Download licenses button. When the keys are found, click the Download licenses zipped button. Save the zip file to your computer.

3. Move your downloaded zipped license file to the target runtime computer (the one where you have the Nuance Central Licensing service installed).

4. Run Nuance Central Licensing Tool (NCLT) on the target computer (Start > All Programs > Nuance > Licensing > Nuance Central Licensing Tool).

5. Import the zipped license file pack with the File > Load… menu command.

6. Use the File > Prepare for Manual Activation… menu command to save your license pack.

7. If the license still appears (older versions), use Functions->Remove to remove it.

8. Move your saved file back to the other computer with Internet connection.

9. Go to the following link: http://activation.scansoft.com/csdkactivation

10. Follow the instructions on that web page.

11. Download/Save the received .lcxz (or .lcxp) file to a portable media and move it to the target computer.

12. Run NCLT on the target computer again if it is not already started.

13. Import the .lcxz (or .lcxp) license file with the File > Load… menu command.

14. As a result you should see your license(s) in the Licenses window of NCLT. The activation date(s) should be filled in.

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Contact Information

For additional information or questions about this bulletin please contact your Kofax OmniPage sales engineer.

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